



Utilization Management

A cutting-edge, customizable utilization and prior authorization management system for health plans.

Features



Comprehensive platform where you get three levels of evidence-based assessment for disease management



Real-time global view of authorization and outstanding requests from multiple sources



Consumer Friendly Language (CFL) capability



Letter batching, CMS-ODAG Reporting



Primary Care Physician Office Portal for electronic transfer of authorization requests



Dedicated product (Calypso Smart Assign®) for intake, processing nurse review, MD review, and PAC (Prior Auth Coordinator) approvals within an hour



Designed to integrate easily with Managed Care systems



Compact, efficient and comprehensive workflows with imbedded quality checks



Full Health Plan functionality, including Member and Provider correspondence



Optimized EDI (278 transaction) capability



Benefits



Optimized for case and disease management



Flexible architecture to meet specific requirements



Real-time updates and notifications



Identification of Patients who need your services at the health plan level



User-friendly interface



Reduced turnaround time



Our Other Solutions



Eligibility, Enrollment and Member Management



Premium Billing



Claims Adjudication



Encounter Data Processing System (EDPS)



Provider Portal



Customer Service Management



Appeals, Grievances and Complaint Tracking Module



Member House



Provider Villa





Transforming Healthcare

For more information on our products and services,
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